



The Compass Upgrade

Issue 1
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Insight

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Compass Survey Results

In December of 2014, we conducted a survey to gain insight on overall perception of Compass and to assess the business, communications, and preparation needs of the Emory community. **Click the image or headline to see a summary of the results.** The three critical success factors derived from the study were:

1. **Ease-of-Use**
2. **Training**
3. **Communication**

As a result of employee participation, we raised **\$2,112.00** for the **Emory Employee Hardship Fund**. Thanks to all who took the survey!

Up Next:

- Key Decisions Made
- Listening Tour Item Updates
- Upcoming Events

WHAT IS THE UPGRADE?

Emory's **PeopleSoft financials system** (known within the community as "Compass") was implemented in September, 2009. Just as we are required to periodically update our other major systems, Emory will be upgrading to the **PeopleSoft Version 9.2** environment over the next **1-2 years**.

We are wrapping up a "Fit/Gap" analysis phase, during which we compare the features and functions of the new environment with the business needs of the users (identified through listening tours, surveys, and other analysis). If approved, the project design phase will begin in early 2015 after a vetting process with user-led governance committees, community groups and our executive committee.

WHY UPGRADE NOW?

The purpose of the PeopleSoft 9.2 upgrade project is to:

- Provide continuous operational improvements to the University and Healthcare communities
- Optimize our investment in the system and take advantage of improved PeopleSoft functionality.
- Pursue opportunities to reduce our cost of ownership through a reduction of customizations.
- Try to provide more intuitive user interactions and expand functionality to better support business needs.
- Evaluate opportunities for process improvements.

We Asked, You Answered. Click the image to see the Compass Survey Results.

WHAT DO I NEED TO DO RIGHT NOW?

1. Read the email updates that will be coming to you so you are aware of campus gatherings, town halls and webinars to learn more about how the change will impact you.
2. Invite us to come and talk to your team about the project (for groups of 15 or more) and answer questions.

This upgrade will be a journey that engages project team members, the user community and our executive sponsors. We are committed to full transparency and community involvement during the upgrade process.

CONTACT US.

Questions? Suggestions? Tell us what you think or invite us for a visit to chat with you about the upgrade (for teams of 15 or more). Email us: at compassupgrade@emory.edu.

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